

# **CUSTOMS & INTERNATIONAL TRADE NEWSLETTER**

**Is A Periodic Publication Of  
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## **CBP'S IMPORTER TRADE ACTIVITY (ITRACT) REQUESTS**

If you are being audited by Customs or if you planning on making a Voluntary Disclosure to Customs or for other reasons CBP's ITRACT is a very handy was to get all of your import data electronically going back 5 years.


## **DHS TRAVELER REDRESS INQUIRY PROGRAM (DHS TRIP)**

People who have been denied or delayed airline boarding; have been denied or delayed entry into or exit from the U.S. at a port of entry or border crossing; or have been repeatedly referred to additional (secondary) screening should file a complaint using the DHS TRIP program.

## **HIGH INTENSITY DRUG TRAFFICKING AREA TASK FORCE**

The Federal Government is running HIDTA using agents from all Federal agencies. They are especially concentrating on "Black Market Peso Exchanges." If you are doing business in Latin America you should do everything you can to avoid these BMPEs!

# DHS Traveler Redress Inquiry Program (DHS TRIP)

 [Get e-mail updates when this information changes](#)

[File a Complaint / Apply for Redress](#)

[Go to DHS TRIP](#)

The Department of Homeland Security Traveler Redress Inquiry Program (DHS TRIP) is a single point of contact for individuals who have inquiries or seek resolution regarding difficulties they experienced during their travel screening at transportation hubs—like airports and train stations—or crossing U.S. borders, including:

- watch list issues
- screening problems at ports of entry
- situations where travelers believe they have been unfairly or incorrectly delayed, denied boarding or identified for additional screening at our nation's transportation hubs

DHS TRIP is part of an effort by the departments of State and Homeland Security to welcome legitimate travelers while still securing our country from those who want to do us harm.

## Who Should Use DHS TRIP?

People who have been denied or delayed airline boarding; have been denied or delayed entry into or exit from the U.S. at a port of entry or border crossing; or have been repeatedly referred to additional (secondary) screening can file an inquiry to seek redress.

## How does DHS TRIP work?

DHS TRIP routes your redress request to the appropriate office for review and adjudication. When you apply for redress, you will be assigned a record identifier or **Redress Control Number**.

You should keep your redress control number. You can use it to look up your complaint status online and to book airline tickets after your complaint is resolved.

## How is redress information used?

The Department of Homeland Security safeguards the privacy of any personal information that you provide in your inquiry to DHS TRIP. The information that you provide will be used only to process your request for redress. [More information on DHS TRIP and your privacy.](#)

## Getting started with DHS TRIP

[Learn more about TRIP and make an inquiry online.](#)

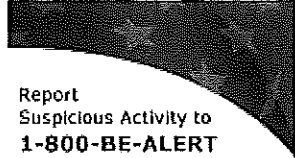
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## FOIA

### Importer Trade Activity (ITRAC) Requests



## Importer Trade Activity (ITRAC) Requests

(11/30/2005)

For five years, the Office of Strategic Trade (OST) has provided import data to Importers of Record, to filers, and to their legal representatives, who have submitted requests to OST under the Freedom of Information Act (FOIA). This collection of information is called ITRAC - Importer Trade Activity. ITRAC is company-specific import data placed in an MS-Access 97 database, and provided on CD-Rom for a processing fee.

Please allow 6-8 weeks for processing of your data request. (Please note: This time frame is based on no problems occurring). At the completion of your request, you will receive a payment invoice by fax or email, so that you can comply with the Prompt Payment Act.


Approximate payment range is \$250.00 - \$300.00. All checks should be addressed to U.S. Customs and Border Protection. Checks drawn from foreign banks are not acceptable as payment for FOIA processing.

**Available ITRAC information includes the following:**

Country of Export	Est. Tax	Port of Lading/Unloading
Country of Origin	Exams	Related Party Status
Discrepancy Types	Export Date	Special Program Ind.
Entered Value	Filer	Ultimate Consignee
Entry Date	HTS Number/Desc.	
Entry Number	Liquidation Date	
Entry Type	Manuf. Id	
Est. Duty/Rate	Mode of Transport	

**see also:**  
 **in Importer Trade Activity (ITRAC) Requests :**

Sample Request (doc - 26 KB.)

 **on cbp.gov:**

Sample Request (doc - 26 KB.)

ITRAC requests under FOIA must be received either in writing, or by email. Email requests should be sent to: [OST Automation Support](mailto:OST.Automation.Support@cbp.dhs.gov)

Written requests on company letterhead can be mailed to:

**U.S. Customs and Border Protection**  
**Office of International Trade**  
**Analytical Development Division**  
 1400 L St. N.W., 11th Floor  
 Washington, DC 20005  
**ATTN: FOIA Officer/ITRAC**  
 Or FAXED to:  
 (202) 863-6060  
 Or EMAIL to:  
[AUTOMATION.SUPPORT.OST@dhs.gov](mailto:AUTOMATION.SUPPORT.OST@dhs.gov)

Requests for import data can only be made by authorized company officers, and should include the following information:

- Importer number(s)
- Time period desired
- State that the request is being made under FOIA regulations
- Agreement to pay for costs of getting the import data
- Name and address of any third party authorized to receive the data

See a sample request ( Sample Request (doc - 26 KB.) ).

ITRAC requests are processed in the order in which they are received. ITRAC requests are:

- individually validated and logged
- received within 20 days to the requestor, stating whether we will provide the data
- assigned a unique request control number
- turnaround of all available import data is generally within three weeks of receipt

Payment for an ITRAC request under FOIA ranges generally from \$250 through \$300, and is due upon receipt of ITRAC. Please include the request control number with all payments and correspondence for ITRAC.

Inquiries on current or possible future ITRAC requests may be sent to: [AUTOMATION.SUPPORT.OST@dhs.gov](mailto:AUTOMATION.SUPPORT.OST@dhs.gov).

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